

# OUTDOOR LIVING SYSTEM PRODUCT WARRANTY

HomePlus warrants that all HomePlus products comply with the requirements of the Consumer Guarantees Act 1993; specifically that products supplied by HomePlus will be free from manufacturing defects under normal use.

HomePlus products come with a minimum 5 year warranty, in accordance with its standard warranties, in effect at date of delivery. That is provided the goods are genuine HomePlus components, have been fabricated and installed by an authorised HomePlus dealer and used in accordance with recommendations given, including that the goods have been, or are being used for the purpose for which they were designed.

This limited warranty does not cover apparent defects caused by unfair wear and tear or abnormal use of the product, modification or alteration of the product, improper assembly or failures resulting from inadequate inspection and maintenance or extreme weather.

HomePlus may repair or replace at its option any portion of the subject product which proves to be defective under the terms of this warranty at no further cost to the buyer.

HomePlus shall be liable under this limited warranty only for the cost or at its option, the repair or replacement of defective products.

All incidental or consequential damages which may arise including, but not limited to business losses, personal property damage and third party liabilities are hereby excluded.

Also expressly excluded under this warranty is any material or product that may be included in the manufacture of the product covered by the warranty of another supplier.

## PURCHASER RESPONSIBILITIES

### Be able to show that:

- The product defect or damage has occurred because of faulty products or workmanship
- The product has been used expressly for its intended purpose
- The product maintenance obligations have been fulfilled
- They are the original purchaser
- The claim is within the warranty period as set for the product

## WARRANTY CATEGORIES

PRODUCT CATEGORY	DESCRIPTION	WARRANTY
HomePlus OUTDOOR LIVING SYSTEM	Louvre Roof Structure, Automation & Components	5 Years
GLASLIDE GLASS SLIDING SCREENS	Glass Sliding Panels, Components & Working Parts	5 Years
DROP DOWN SCREENS	Fabric & Working Parts	5 Years
DURALLOY PLUS POWDER COAT	Powder Coated Aluminium	15 Years
DURATEC POWDER COAT	Powder Coated Aluminium	25 Years*

\*Colour Performance Warranty 20 Years

