

Tretford Cord Carpet (Roll & Tile) Care and Maintenance

GENERAL MAINTENANCE

Tretford cord carpet does not easily attract nor hold dirt and is cleaned under normal conditions with a vacuum cleaner. Thorough daily vacuuming will extend the carpet's life because accelerated wear occurs when traffic grinds embedded soil into the carpet fibre.

Regular vacuuming will also enhance in-door air quality. Upright vacuum cleaners with beater bars are the most effective at lifting pile and removing soil particles. Should soiling or staining occur, a dry cleaning method should be used in accordance with the manufacturer's instructions.

Shampoos and cleaners with a spirit base should be avoided. Complaints cannot be entertained where carpets are not maintained using an approved system or in accordance with manufacturer's instructions.

Almost every carpet is a victim of spills from time to time. Many of these accidents can be looked after with minimum care, if a few simple rules are followed, the most important of which is that the carpet should never be rubbed. Spillages and cleaning solutions should be blotted up by gently pressing a colourfast towel or similarly absorbent material against the affected area.

The longer a spill is left unattended, the harder it is to remove the stain. HOST spotting kits are very effective at removing stains and are highly recommended (contact Gibbon Group for purchase information). If a spotting kit is not available, please follow the guidelines below or on the following page.

SPOT CLEANING

Please do not use bleach, heavy duty cleaning fluids/chemicals or carpet cleaning products with a high PH level on Tretford as this can damage or discolour the carpet. Remove the spill or spot by scraping with the back of a knife and then blotting with a damp, clean white towel. Never rub the carpet.

Use an appropriate spot remover if necessary (HOST Spotting Kits can be purchased through Gibbon Group - please contact us to find out pricing). Please follow the guide in the stain table on the following page for further information if the above does not remove the stain/food/spillage.

INTERIM DEEP CLEANING

Professional deep cleaning is recommended yearly for residential applications and half yearly for commercial installations. Dry cleaning methods are recommended, as wet (steam) cleaning methods can allow for rapid re-soiling when residual cleaning agents are not removed. Wet or steam cleaning can also affect the joins of your carpet as well as the carpet itself.



Exclusive New Zealand Distributors
of Tretford Cord Carpet

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Tretford Cord Carpet (Roll & Tile) Care and Maintenance - continued

SPOT CLEANING TABLE (IF NO SPOTTING KIT IS AVAILABLE)

J	Blood	D	Fruit	A	Mascara	D	Tea
A	Butter	A	Furniture Polish	B	Mayonnaise	B	Toothpaste
G	Chewing Gum	B	Garden Soil	B	Milk	A	Type Ribbon
B	Cheese	B	Glue (White)	A	Nail Polish	H	Urine (Fresh)
B	Chocolate	A	Grease	A	Paint, Latex	C	Urine (Dry)
D	Cocktails	A	Hair Spray	D	Rust	E	Vomit
D	Coffee	B	Ice Cream	A	Shoe Polish	G	Wax, Candle
A	Crayon	A	Ink, Biro/Felt	D	Soft Drinks	A	Wax, Paste
B	Egg	E	Ink, Permanent	B	Soya Sauce	D	Wine
B	Excrement	B	Ketchup	A	Tar		

A	Appropriate solvent or white spirit, blot, detergent, blot, water, blot.
B	Detergent, blot, ammonia (diluted), blot, detergent, blot, water, blot
C	Detergent, blot, white vinegar, blot, ammonia (diluted), blot, detergent, blot, water, blot
D	Detergent, blot, white vinegar, blot, detergent, blot, water, blot
E	Detergent, blot, ammonia (diluted), blot, white vinegar, blot, water, blot
F	Detergent, blot, white vinegar, blot, ammonia (diluted), blot, water, blot
G	Freeze with ice cubes, shatter with blunt objects, vacuum, appropriate solvent or white spirit, wait, blot, repeat if necessary
H	Blot, water, blot, ammonia (diluted), blot, detergent, blot, water, blot
J	Use cold ingredients: water, blot, detergent, blot, ammonia (diluted), blot, detergent, blot, water, blot.



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