

DORMA NZ Limited. Building P, 61-69 Patiki Road, Avondale, Auckland 1026 PO Box 71025, Rosebank Post Office Auckland 1348

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## **ONE (1) YEAR GLASS HARDWARE WARRANTY**

## Warranty

- Subject to the conditions of warranty DORMA NZ LTD warrants that if any defect in any
  workmanship manufactured by DORMA NZ LTD becomes apparent and is reported to DORMA NZ
  LTD within twelve (12) months of the date of delivery (time being of the essence) then DORMA NZ
  LTD will (DORMA NZ LTD sole discretion) repair the defect or replace the workmanship.
- The conditions applicable to the warranty given are:
  - 1. The warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
    - I. Failure on the part of the Owner to properly maintain any Goods; or
    - II. Failure on the part of the Owner to follow any instructions or guidelines provided by the DORMA NZ LTD; or
    - III. Any use of any Goods otherwise than for any application specified on a quote or order form; or
    - IV. The continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
    - V. Fair wear and tear, any accident or act of God.
  - 2. The warranty shall cease and DORMA NZ LTD shall thereafter in no circumstances be liable under the terms of the warranty if the workmanship is repaired, altered or overhauled without DORMA NZ LTD consent.
  - 3. In respect of all claims DORMA NZ LTD shall not be liable to compensate any party for any delay in either replacing or repairing the workmanship/Goods or in properly assessing any party claim.
- For Goods not manufactured by the DORMA NZ LTD the warranty shall be the current warranty
  provided by the manufacturer of the Goods. DORMA NZ LTD shall be under no liability whatsoever
  except for the express conditions as detailed and stipulated in the manufacturers warranty.