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FIVE (5) YEAR DOOR CONTROL HARWARE WARRANTY

Mortise Locks

ST9600 Nightlatch
ST9601 Deadbolt
ST9602 Vestibule Locks
ST9603 Deadbolt
ST9604 Combination Locks and Latches
ST9600 Accessories

Tubular Locks

CL600 Tubular Locksets and Accessories

Door Fittings – Lever on Rose

5300 Round Rose and Accessories
5400 Square Rose and Accessories

Door Fittings – Lever on Plate

6400 Narrow Square End Plate and Accessories
6500 Narrow Round End Plate and Accessories
6600 Rectangular Square End Plate and Accessories
6700 Rectangular Round End Plate and Accessories

Floor Springs and Accessories

BTS75V
BTS80
BTS84
BTS80 F
BTS80 EMB
BTS Accessories

Transom and Consealed Door Closers

RTS85 and Accessories

RTS84 and Accessories
ITS96 System and Accessories

Surface Mount door closers – Rack & Pinion

TS68 and Accessories
TS71 and Accessories
TS72 and Accessories
TS73 and Accessories
TS73 EMF and Accessories
TS83 and Accessories
TS73 and TS83 Accessories

Surface Mount door closers – Cam Action

TS90 Impluse and Accessories
TS91 In Contour Design
TS92 In Contour Design
TS93 System In Contour Design
TS91, TS92 and TS93 Accessories In Contour Design
TS97 and Accessories In Contour Design

Panic Hardware

PHA 2000 and Accessories
PHA 3000 and Accessories
PHX Accessories
PHT 3900 Trims and Accessories

Fire Door Accessories

EM Magnets
EM Receiver Plates
RMZ Smoke Detectors Central and Smoke Detectors
in Contour Design

Warranty

- Subject to the conditions of warranty DORMA NZ LTD warrants that if any defect in any workmanship manufactured by DORMA NZ LTD becomes apparent and is reported to DORMA NZ LTD within twelve (12) months of the date of delivery (time being of the essence) then DORMA NZ LTD will (DORMA NZ LTD sole discretion) repair the defect or replace the workmanship.
- Subject to the conditions of warranty DORMA NZ LTD warrants that if any defect in any Goods (excluding parts not manufactured by DORMA NZ LTD) manufactured by DORMA NZ LTD becomes apparent and is reported to DORMA NZ LTD within ten (10) years of the date of delivery (time being of the essence) then DORMA NZ LTD will (at DORMA NZ LTD sole discretion) repair the defect or replace the workmanship.
- The conditions applicable to the warranty given are:
 1. The warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
 - I. Failure on the part of the Owner to properly maintain any Goods; or
 - II. Failure on the part of the Owner to follow any instructions or guidelines provided by the DORMA NZ LTD; or
 - III. Any use of any Goods otherwise than for any application specified on a quote or order form; or
 - IV. The continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
 - V. Fair wear and tear, any accident or act of God.
 2. The warranty shall cease and DORMA NZ LTD shall thereafter in no circumstances be liable under the terms of the warranty if the workmanship is repaired, altered or overhauled without DORMA NZ LTD consent.
 3. In respect of all claims DORMA NZ LTD shall not be liable to compensate any party for any delay in either replacing or repairing the workmanship/Goods or in properly assessing any party claim.
- For Goods not manufactured by the DORMA NZ LTD the warranty shall be the current warranty provided by the manufacturer of the Goods. DORMA NZ LTD shall be under no liability whatsoever except for the express conditions as detailed and stipulated in the manufacturers warranty.