Techlam Laminated Timber Products

WOODSPAN PLT PANELS WARRANTY GENERAL TERMS

Version 1.1 September 2026

This warranty applies to all Woodspan PLT Panels ("panels") when supplied by Techlam Ltd ("Techlam") with or without further re-manufacturing. In this document customer has the same meaning as in the current Techlam Woodspan Terms and Conditions.

This warranty is to be read in conjunction with all relevant and applicable technical and project specific documentation supplied or referenced by Techlam.

Date warranty valid: 50 years from the date of delivery to the customer.

The customer must direct all enquiries relating to this warranty to Techlam.

Techlam warrants that:

At the time of delivery to the customer, the panels will:

- be free from freight-related defects, and
- be free from defects that may have arisen through defective factory workmanship or materials, and
- conform to the characteristics as described in the applicable specification.

Collectively this is referred to as the 'warranted condition'.

In the event a breach of the warranty is proven, the following applies:

- Techlam will, at its discretion, supply replacement panels without charge or refund the value of the panels.
- Other losses or damage caused by a breach of the warranty or a failure to comply with all Techlam requirements are not covered.
- Techlam obligations under this warranty are limited to the replacement of defective panels or the value of the Techlam panels.

This warranty is subject to the following:

- Receipt of date of delivery of the panels.
- Evidence, that is satisfactory to Techlam, of a failure to meet the warranted condition.
- Notification of the claim from the customer within 10 days of when the failure would have become reasonably apparent.
- The claim must include full details of the alleged failure.
- Evidence satisfactory to Techlam that all handling and storage, transportation, finishing, and care and maintenance requirements have been met.
- The warranty does not cover failure or problems caused by acts of God including but not limited to earthquakes, cyclones, floods, or other severe weather conditions; inadequate maintenance; growth of mould, mildew, fungi, bacteria or any organism on any product; or acts or omissions of a third party over whom Techlam has no control. The warranty does not cover failure arising from the failure to follow all of Techlam's advice.
- Where a warranty dispute arises, resolution is in accordance with the current Terms and Conditions (cl 31).

All relevant information is available from Techlam (refer to www.woodspan.co.nz).

Note: all Techlam documentation is uncontrolled in printed format, so in all instances refer only to the documentation on the website.

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