

Korok Building Systems NZ Limited Warranty

KOROK Building Systems NZ Limited (**KOROK®**) provides a 15-year materials warranty for all KOROK® panels and C-track products (**Product**), effective from the date of purchase, provided the Product is handled, installed, and maintained strictly in accordance with the requirements and recommendations of the KOROK® technical literature.

KOROK® warrants that the KOROK® panels are free from defects in materials on delivery.

This warranty is subject to the following exclusions:

- Products that have been damaged by any person other than KOROK®.
- Any failure of the steel material which may arise from the prolonged penetration of water or other corrosive media.
- The aerated concrete core must remain dry in service.
- Exposure to wastewater, especially with a pH outside the 6 pH – 12 pH range.
- The failure of incorrectly installed or maintained air-conditioning, firefighting, drainage or other reticulated services.
- Attack from chemical agents, fumes, liquids or solids.
- The Product coming into contact with moisture retaining substances, fire retardants, chemical treatments associated with timber preservation, dissimilar metals or degradation otherwise related to the placement or performance of the supporting structure.
- Installation subject to unusually corrosive environments at any time or in the future.
- Aesthetic corrosion.
- Notification of any new corrosion problem, which may later be deemed to constitute a warranty claim, must be provided by written advice to KOROK® within 30 days of original observation, or this warranty will be void. The notification of long-standing corrosion will not be accepted under the terms of the warranty.

Special conditions for outdoor use

For KOROK® Products that are designed and warranted for outdoor use, the Product is to be maintained in accordance with New Zealand Steel Maintenance and Warranty Literature available at [Environmental-Categories-Warranty-Guide-WEB-7.24.pdf \(colorsteel.co.nz\)](http://colorsteel.co.nz/Environmental-Categories-Warranty-Guide-WEB-7.24.pdf).

To the extent permitted by law, all warranties, conditions, liabilities and obligations other than those specified in this warranty are excluded.

Nothing in this warranty limits or excludes any rights or remedies that cannot be limited or excluded under applicable law, including the New Zealand Consumer Guarantees Act and the Australian Consumer Law.