

STRATA

FLOORING

Featuring  **ISOCORE** Technology®

Care & Maintenance

Routine Maintenance

- Sweep, dust mop, or vacuum (with hard surface attachment) your floor on a regular basis. Never use a steam mop, steam cleaner or a vacuum with a beater bar.
- Use any ph-neutral good quality vinyl cleaner or a non-rinsing, biodegradable cleaner that leaves no residue or haze and requires no rinsing after application.
- Remove any standing water, spills, wine, pet urine and other liquids promptly.

Preventive Maintenance

- Use NON-RUBBER backed mats at all entrances to avoid discolouration from asphalt driveways or prevent dirt and grit from being tracked onto your floor. Rubber backed mats can discolour your floor.
- Use flat floor protectors (nylon or felt) on all furniture legs. Clean protectors periodically to remove grit that may become embedded and cause scratching.

- Do NOT drag or slide heavy furniture or objects across your floor to avoid scuffing and scratching.
- Do NOT use any dust cleaner or polish as this may cause your floor to become slick or damage the finish.
- Do NOT use a steam cleaner of any kind.
- Do NOT use any abrasive cleaner, vinegar, oil soaps, harsh detergents, “mop & shine” products or wax (wax will not penetrate STRATA and will discolour your floor.)
- Avoid spills of paints, dyes, or harsh chemicals.
- Clip pet nails. Pets with unclipped nails may scratch your floor.
- Avoid long term exposure to direct sunlight. Use window treatments or UV tinting on windows. (See installation limitations pg. 3)
- For office chairs and rolling furniture, use broad surface non-staining casters at least 50mm in diameter.
- Please note: failure to comply with care and maintenance instructions may void the warranty.



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Limited 15-Year Residential Warranty Limited 7-Year Commercial Warranty

Your distributor will provide replacement flooring free of charge if there is a product defect, loss of original pattern or color under normal residential use of STRATA flooring for as long as the purchaser continues to remain in the residence of the original installation provided the flooring is installed and maintained according to the instructions included. This warranty is nontransferable.

This warranty does not include labour or the cost of labour for installation of the replacement flooring nor does it include damage due to improper installation or maintenance, alkalis in the subfloor or conditions arising from hydrostatic pressure, burns, tears, indentations, stains, or reduction in gloss due to normal use and/or exterior applications.

This warranty shall not include loss of time, inconvenience, incidental expenses (such as telephone calls) included in the removal or reinstallation of the affected material, and any other incidental or consequential damages.

This warranty gives you specific legal rights and does not take away from your rights under the Consumer Guarantees Act.

This warranty is in lieu of any other warranties expressed or implied.

This warranty is available only by notice to the distributor of STRATA flooring through the retailer from whom the purchase was made. Notification must be accompanied with a copy of the original receipt.

Inspection

When a claim is made, Woodland Lifestyle reserve the right to access the project to inspect the product. We are not able to accept any claim where the owner, installer or project manager has acted to repair, replace or remove any product without Woodland Lifestyle’s prior and written approval.

	Product Application	
	Residential	Commercial
Residential	15 years	No warranty
Commercial	Lifetime warranty	7 years



Warranty applies from date of purchase. For full warranty details, please refer to:
www.woodlandlifestyle.com