

Spectrum Aluminium Warranty

Spectrum Aluminium products are guaranteed against material defects for a period of 7 years from the date of delivery by Spectrum Aluminium or authorised agents. Spectrum Aluminium and its authorised agents guarantee against defects arising from faulty workmanship for a period of 2 years from the date of practical completion, and the warrantor agrees to rectify, without cost to the owner, subject to the following conditions:

-The product has been installed in accordance with the relevant New Zealand, Standards and Building Codes.

-The product has been maintained in accordance with Spectrum Aluminium operation and maintenance instructions. (See attached)

-The product has not been subject to misuse, physical abuse or neglect.

-Manufacturing Standards and other tolerances are not deemed defects, nor are industry variations in the colour of aluminium surface finish and timber components

-Spectrum Aluminium and authorised agents accept no responsibility for glass breakage (except for faulty workmanship or materials). Wire reinforced glass, toughened glass, float glass and laminated glass is guaranteed against defects and degradation for a period of three (3) years.

-This Guarantee is limited to the repair or replacement of the faulty product at Spectrum Aluminium or authorised agents discretion. No liability is accepted by Spectrum Aluminium or authorised agents for personal injury, loss or claim or property damage, installation costs, material or other costs (whether special, consequential or otherwise) however caused or arising whether direct or indirect.

-Only repairs carried out by Spectrum Aluminium personnel or authorised agents are covered by this guarantee. Repairs by a third party, not authorised by Spectrum Aluminium, void this guarantee.

-Claims under this Guarantee must be made within one month of the defect arising in the product. Copies of documentation showing the purchase date of the product should be included with your written claim and forwarded to Spectrum Aluminium or authorised agent.