



# WARRANTY CERTIFICATE

RAUTITAN SYSTEM

NEW ZEALAND

# REHAU WARRANTY

## FOR REHAU WATER, HYDRONIC HEATING/COOLING AND GAS SERVICE SYSTEMS OF RAUTITAN PIPES AND COMPRESSION SLEEVE FITTINGS

Building Owner :  
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Building Project :  
.....

Installation Contractor :  
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Consulting Engineer :  
.....

Screed-laying Company :  
(Underfloor-heating)  
.....

Installation completed on :  
.....

System put into operation on :  
.....

We hereby confirm that the REHAU installation system of RAUTITAN pipes and compression sleeve fittings has been installed and commissioned in the building project detailed above in accordance with the instructions issued by REHAU for the Australia market and with regards to the design, installation and operation of such components and fittings.

.....  
Place, Date

.....  
Stamp and signature of installation contractor

REHAU warrants for a period of 25 years the supply of new RAUTITAN pipes free of charge to which damage has occurred. In addition to that REHAU assumes warranty and liability within the first 10 years after the system is put into operation up to an amount of AUD200,000 per installation. REHAU shall grant this warranty to the installation contractor in the event that the owner of the building asserts any claim against the installation contractor.

The following "RAUTITAN pipes" installed and marked below are covered by this warranty.

- [ ] RAUTITAN platinum for drinking water
- [ ] RAUTITAN red for hot drinking water
- [ ] RAUTITAN green for rainwater
- [ ] RAUTITAN lilac for recycled water
- [ ] RAUTITAN stabil for drinking water and hydronic heating/cooling
- [ ] RAUTITAN pink for hydronic heating/cooling
- [ ] RAUTITAN gas for LPG and NG gas

REHAU shall grant the above mentioned warranty to the installation contractor in the event that the owner of the building asserts any claim against the installation contractor.

This warranty shall be valid only if completed in full, signed and countersigned by REHAU, and a warranty number is assigned by the REHAU sales office.

The warranty must be returned to REHAU for confirmation within three months of the date of the system being put into operation.

Certificate No.\*:  
.....

Date of Issue\*:  
.....

\* This portion is completed by REHAU. The following warranty conditions apply.



## 1. Scope of warranty

1.1 We guarantee that RAUTITAN pipes are produced in accordance with ISO 9001 Quality Management procedures and are made from good quality raw materials. Every reasonable care has been taken in their manufacture. During production, these pipes are subject to continual electronic control as well as regular supplementary inspection.

They are manufactured according to Australia Standard.

Statutory consumer rights are not affected by this warranty.

1.2 REHAU guarantees the quality of RAUTITAN pipes and that they are free of manufacturing defects for the period of the warranty.

1.3 The compression sleeve fittings for the permanent connection of REHAU installation system of RAUTITAN pipes are manufactured with every reasonable care in accordance with the latest technology. Only good quality raw materials are used.

1.4 REHAU guarantees the quality of compression sleeve fittings and that they are free of manufacturing defects for the period of warranty.

## 2. Conditions

2.1 The warranty shall only cover claims for damage submitted within the warranted period after the system is put into operation.

2.2 The warranty will only be valid if the warranty certificate is fully completed, signed and received by REHAU within a period of three months after the system is put into operation.

2.3 This guarantee is not valid if non REHAU components (pipe or fittings) have been installed or if the installation has not been carried out with the REHAU compression sleeve fitting tool.

2.4 The system must be installed by a registered, licensed and competent heating, plumbing and/or gas contractor. Any damage caused by external influences (e.g. holes inadvertently drilled in pipework, etc.) as well as incorrect or faulty assembly shall be excluded from the warranty.

The installation contractor must show that the installation was made in strict adherence to the guidelines and information on laying and connection contained in the Technical Information of REHAU Australia.

2.5 In the event of a claim, REHAU must immediately be given the opportunity to inspect the damage within a maximum period of eight days after the damage occurs and prior to the execution of any remedial measures. Failure to comply with this condition will result in the loss of warranty cover.

2.6 Any measures undertaken by REHAU in investigating a claim or in the way of damage mitigation shall not constitute recognition of liability. Negotiations on the payment of damages shall under no circumstances be understood as a waiver of the right to show that the notification of damage required under 2.5 was not given in due time, was unfounded or in any other way influenced.

## 3. Scope and settlement of claims

3.1 The liability borne on the part of REHAU shall cover the supply of new RAUTITAN pipes free of charge within the 25 years warranty period to which damage has occurred.

In addition to that, if RAUTITAN installation system pipes and compression sleeve fittings are found to be defective due to a manufacturing fault within the first 10 years of the warranty period, compensation shall also be paid for any damage resulting from the exposure, dismantling or removal of faulty parts and exchanging them for or fitting replacement of REHAU parts. This shall also

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include any repair work necessary to restore that condition which prevailed prior to the occurrence of failure.

The payment of damages for loss of use, operational downtimes and system depreciation as well as any other indirect consequential claim for losses shall be excluded.

3.2 REHAU shall assume the liability specified in point 3.1 up to an amount of AUD200,000 per installation inclusive of the supply for the replacement pipe.

3.3 Pipes installed in more than one building under one contract shall be regarded as one installation.

3.4 In the event of a warranty claim being made, the party entitled to warranty cover must present the properly completed warranty certificate.

3.5 REHAU shall reserve the right to engage the services of qualified companies of its own choice to perform any necessary remedial measures.

3.6 Any warranty claim made during the warranty period shall not extend the overall period of warranty coverage.

3.7 Subsidiary verbal agreements shall be void.

#### 4. Transfer and rights, and obligations

4.1 In the event of the building specified in this warranty document being sold, the right resulting from this warranty shall pass over to the successor.