

5-YEAR IN-HOME FULL SERVICE LIMITED WARRANTY

This limited warranty is provided by InSinkErator, a business unit of Emerson Electric Co., (“**InSinkErator**” or “**Manufacturer**” or “**we**” or “**our**” or “**us**”) to the original consumer owner of the InSinkErator product with which this limited warranty is provided (the “**InSinkErator Product**”), and any subsequent owner of the residence in which the InSinkErator Product was originally installed (“**Customer**” or “**you**” or “**your**”).

InSinkErator warrants to Customer that your InSinkErator Product will be free from defects in materials and workmanship, subject to the exclusions described below, for the “**Warranty Period**”, commencing on the later of: (a) the date your InSinkErator Product is originally installed, (b) the date of purchase, or (c) the date of manufacture as identified by your InSinkErator Product serial number. You will be required to show written documentation supporting (a) or (b). If you are unable to provide documentation supporting either (a) or (b), the Warranty Period commencement date will be determined by Manufacturer, in its sole and absolute discretion, based upon your InSinkErator Product serial number.

Permitted Uses

You may use your InSinkErator Product hot/cold water tank and filter system in combination with any genuine InSinkErator Product tap and component parts and/or Authorized OEM Products. “Authorized OEM Products” mean those hot or hot/cold water taps and component parts that have been manufactured by an authorized InSinkErator original equipment manufacturer (“Authorized OEM”) and which have documentation expressly stating that such Authorized OEM Products are compatible with the InSinkErator Product(s). Authorized OEMs may change from time to time. A list of Authorized OEMs is available to you upon request or at: www.insinkerator.com/oem. Use of your InSinkErator Product in combination with any products other than Authorized OEM Products will void this warranty.

What is Covered

This limited warranty covers defects in materials or workmanship, subject to the exclusions below, in InSinkErator Products used by a consumer Customer for residential use only, and includes all replacement parts and labor costs. **YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE INSINKERATOR PRODUCT, PROVIDED THAT IF WE DETERMINE IN OUR SOLE DISCRETION THAT NEITHER REMEDY IS PRACTICABLE, WE MAY PROVIDE YOU A REFUND OF YOUR PURCHASE PRICE OR A CREDIT TOWARDS ANOTHER INSINKERATOR PRODUCT.**

What is not Covered

This limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your InSinkErator Product resulting from conditions beyond the Manufacturer’s control including, without limitation, accident, alteration, misuse, abuse, neglect, negligence (other than Manufacturer’s), failure to install, maintain, assemble, or mount the InSinkErator Product in accordance with Manufacturer’s instructions or local electrical and plumbing codes.
- Wear and tear expected to occur during the normal course of use, including without limitation, cosmetic rust, scratches, dents or comparable and reasonably expected losses or damages.
- Losses or damages caused by any product or component part used with the InSinkErator Products, including both Authorized OEM Products and other products and components.

In addition to the above exclusions, this warranty does not apply to InSinkErator Products installed in a commercial or industrial application.

No Other Express Warranty Applies

This limited warranty is the sole and exclusive warranty provided to the Customer identified above. No other express warranty, written or verbal, applies. No employee, agent, dealer, or other person is authorized to alter this limited warranty or make any other warranty on behalf of Manufacturer. The terms of this limited warranty shall not be modified by the Manufacturer, the original owner, or their respective successors or assigns.

What we will do to Correct Problems

If your InSinkErator Product does not operate in accordance with the documentation provided to you, or you have questions concerning your InSinkErator Product or how to determine when service is needed please call the toll free InSinkErator Customer Service (**New Zealand:** 0800 200 510) or (**Australia:** 1300 136 205) or visit our website (**New Zealand:** www.insinkerator.co.nz) or (**Australia:** www.insinkerator.com.au). You may also notify us at: Parex Industries Ltd., 5 Tolich Place, Henderson, Auckland, New Zealand 0610 or InSinkErator, 471 Mountain Highway, Bayswater Vic 3153, Australia

The following information must be provided as part of your warranty claim: your name, address, phone number, your InSinkErator Product model and serial number, and if necessary, upon request, written confirmation of either: (a) the date shown on your installation receipt, or (b) the date shown on your purchase receipt.

Manufacturer or its authorized service representative will determine, in its sole and absolute discretion, if your InSinkErator Product is covered under this warranty. You will be given the contact information for your closest authorized InSinkErator Service Center. Please contact your InSinkErator Service Center directly to receive in home warranty repair or replacement service. Only an authorized InSinkErator service representative may provide warranty service. InSinkErator is not responsible for warranty claims arising from work performed on your InSinkErator Product by anyone other than an authorized InSinkErator service representative.

If a covered claim is made during the Warranty Period, Manufacturer will, through its authorized service representative, either repair or replace your InSinkErator Product. Cost of replacement parts or a new InSinkErator Product, and cost of labor for repair or installation of the replacement InSinkErator Product are provided at no cost to you. Repair or replacement shall be determined by Manufacturer or its authorized service representative in their sole discretion. All repair and replacement services will be provided to you at your home. If Manufacturer determines that your InSinkErator Product must be replaced rather than repaired, the warranty on the replacement InSinkErator Product will be limited to the unexpired term remaining in the original Warranty Period.

This tap is covered by Manufacturer’s limited warranty. This limited warranty is void if you attempt to repair the InSinkErator Product. For service information, please contact the Authorised InSinkErator Service Center for your area as identified on back cover of this manual.

Limitation of Liability

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL MANUFACTURER OR ITS AUTHORIZED SERVICE REPRESENTATIVES BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING ANY ECONOMIC LOSS, WHETHER RESULTING FROM NONPERFORMANCE, USE, MISUSE OR INABILITY TO USE THE INSINKERATOR PRODUCT OR THE MANUFACTURER’S OR ITS AUTHORIZED SERVICE REPRESENTATIVE’S NEGLIGENCE. MANUFACTURER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL MANUFACTURER’S LIABILITY TO YOU EXCEED THE PRICE PAID BY THE ORIGINAL OWNER FOR THE INSINKERATOR PRODUCT.

The term “consequential damages” shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

STEAMING HOT TAP TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Water and steam spits forcefully from spout without turning on the tap.	<ul style="list-style-type: none"> • Unit is boiling. <i>May be normal during initial set-up.</i> 	<ul style="list-style-type: none"> • Firmly grasp and twist hot water tap handle while pressing down activator button to release some water from the tank. • Adjust water temperature using dial on tank front. • Remember that at higher altitudes, water boils at lower temperatures.
Water is not hot.	<ul style="list-style-type: none"> • The unit is unplugged. • The electric outlet is inoperative. 	<ul style="list-style-type: none"> • Make sure the unit is connected to a correctly earthed electric outlet. • Make sure the circuit breaker or fuses are functioning correctly. • Check that the outlet is not switched off.
Water is too hot or not hot enough.	<ul style="list-style-type: none"> • Thermostat is not adjusted to your needs. 	<ul style="list-style-type: none"> • Adjust the thermostat slowly, then firmly grasp and twist hot water tap handle while pressing down activator button for 20 seconds to bring in fresh water to be heated at the new setting. Allow 5-7 minutes for water to reach new temperature.
Water comes out of the vent instead of spout.	<ul style="list-style-type: none"> • Outlet tube is blocked. 	<ul style="list-style-type: none"> • Check that outlet tube is not kinked, twisted or pinched. • Unscrew spout end piece and clean out any debris.
Water is dripping from the spout/vent intermittently.	<ul style="list-style-type: none"> • The expansion chamber is not draining properly due to low water pressure. • The spout is blocked. 	<ul style="list-style-type: none"> • Unplug the unit.If the dripping does not stop after a few minutes, check the supply valve to ensure that is fully open and there are no obstructions in the water line reducing the pressure below 207kPa (30 psi) (ie, a poorly mounted saddle valve, a clogged water filter or a partially opened shut-off valve). • Unscrew spout end piece and clean out any debris.
Water is dripping from the spout/vent constantly.	<ul style="list-style-type: none"> • Debris in the water line may be in the tap valve seat, causing a slow water leak. 	<ul style="list-style-type: none"> • Unscrew spout end piece and clean out any debris. • Firmly grasp and twist hot water tap handle while pressing down activator button 7-10 times to flush tap and lines.
Divided stream.	<ul style="list-style-type: none"> • Debris in the end piece. 	<ul style="list-style-type: none"> • Unscrew spout end piece and clean out any debris.
Water discolouration/ rusty appearance.	<ul style="list-style-type: none"> • Corrosion of unit. 	<ul style="list-style-type: none"> • Unplug and drain unit. If the water discolouration remains after draining and refilling the unit, discontinue use and contact an authorised InSinkErator service agent.

CARE AND USE



CAUTION: Electric Shock Hazard. To prevent electrical shock, disconnect power before servicing unit. Use only a properly earthed and polarised electric outlet.

NOTICE

- Regularly inspect the unit for any signs of leakage. If there are signs of water damage, immediately remove the unit from service.
- A drainage pan, plumbed to an appropriate drain or outfitted with a leak detector, should be used in those applications where any leakage could cause property damage.

CLEANING THE TAP

- Use only mild cleaners to clean the tap and plastic components.
- Cleaners with acids, abrasives, alkaline or organic solvents will result in deterioration of the plastic components and void the warranty.

PERSONAL INJURY

- Regularly check for signs of corrosion by examining the appearance of the dispensed water.
- If the water discolouration remains after draining and refilling the unit, discontinue use and contact an authorised InSinkErator service agent.