

# Maintenance Instructions

## Entrance Matting Systems

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Advance Flooring Entrance Matting Systems are designed to trap and hold dirt, grit and moisture and prevent it from entering your facility. If allowed to build up for long periods of time this will restrict pile movement and reduce effectiveness.

### Routine Cleaning

Routine cleaning is essential for maintaining the mat's performance and appearance and should be carried out as needed, often daily, depending on foot traffic. Regular cleaning also helps determine the need for interim or deep cleaning.

For effective cleaning, use a vacuum cleaner with power-driven brushes. For systems with aluminium strips, clean lengthwise along the infill to optimise results. Axis and Shuttle Entrance Matting Systems should be cleaned both lengthwise and sideways for thorough maintenance.

During wet weather, allow the floor covering to dry before vacuuming to ensure dirt can be effectively removed.

### Periodic Maintenance

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We are here to help you, if you have any questions or require further clarification please contact us.

### Stain Removal

Most stains can be effectively removed by gently dabbing with lukewarm water. Household solvents may be used sparingly, but never pour them directly onto the mat, as this can damage the infill adhesive. For stubborn stains that persist, consult a cleaning expert for assistance.

### Drink and Food Stains

Before treating a spill, scrape away any solids with a spoon or dull knife. Blot the stain with a clean, dry cloth. If it persists, lightly spray the area with cold water or diluted carpet detergent, then blot and rinse with cold water to remove any residue. For stubborn stains, mix 1 teaspoon of detergent or white vinegar with 1 litre of warm water, apply, let it sit, and then blot to absorb. If needed, use a dry carpet cleaning agent, allow it to dry, and vacuum thoroughly.

### Blood

Treat with detergent and lukewarm water. For older stains, let the area soak overnight.

### Chewing Gum

Remove chewing gum promptly using specialized freezing sprays or gels. Quick action prevents it from hardening and embedding in the matting surface.

### Grease

Apply a pre-wash detergent and let it sit for 3-5 minutes. Blot with a clean, dry cloth to soak up the stain. Repeat if necessary and rinse with clean water until the stain is fully removed.

### Paint

Treat immediately with a solvent applied to a white cotton cloth. Do not rub; instead, brush out the residue once dry.

### Red wine

Absorb the spill immediately with absorbent paper.

### Wax

Peel off any excess wax and iron out residue at medium temperature between two sheets of absorbent paper.

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### Intensive Cleaning

For optimal appearance and effective removal of large stains, periodic cleaning by a certified carpet care professional is recommended, using a combination of two effective methods.

#### Wet Foam Method

This technique involves applying cleaning foam, which is then removed using the rotating brushes of a single-disk or multi-disk shampooing machine. A wet vacuum extracts the foam before it collapses.

#### Spray Extraction Method

In this method, a cleaning solution is sprayed into the matting at high pressure and immediately vacuumed off.

### Replacement Inserts

If the inserts become damaged or excessively worn, they can be replaced with minimal cost implications. This allows for easy and affordable maintenance, ensuring the matting system continues to perform effectively without the need for full replacement.

### Important Notes

#### Cleaning Technique

To avoid damaging the mat, use proper cleaning techniques. Gentle rubbing may leave residue, while vigorous scrubbing can harm the fibres. Always clean lengthwise along the infill.

#### Cleaner Guidelines

Avoid using cleaners with a pH of 10 or higher. Always test cleaners on a small, inconspicuous area first to check for discoloration.

#### Wicking

If a stain reappears after treatment, repeat the stain removal process, ensuring thorough blotting and moisture removal.

#### Drying

The mat must not be walked on after wet cleaning and should be completely dry before resuming foot traffic.