

Advance Flooring Systems Indoor/Outdoor (Limited) Warranty

ScrapeRib, Brass, DecorRib and WideRib



LIMITED WARRANTY

This guarantee is provided by Advance Flooring Systems, Auckland, New Zealand, hereafter referred to as Advance Flooring. In this guarantee, references to the “Guarantee Holder” mean the buyer who directly purchased the Goods from Advance Flooring

Advance Flooring hereby guarantee to the Guarantee Holder, all Advance Flooring indoor outdoor carpets: ScrapeRib, Brass, DecoRib, WideRib (the “Goods”) against material defects in design, material or workmanship for;

- 10 Year indoor warranty
- 3-year outdoor warranty
- Lifetime no fraying warranty.

Any obvious visual defects must be notified to Advance Flooring prior to installation; otherwise this warranty will not apply. If the defect is found and Advance Flooring is notified in writing prior to installation, Advance Flooring will replace any defective product, at no charge.

If the Guarantee Holder believes the product to be defective after installation, the customer must promptly notify Advance Flooring and permit an inspection of the product.

If, upon inspection, the Goods prove to be defective in material showing in premature wear, during normal and ordinary use for the use, Advance Flooring will, at its option, either repair or replace the material without charge, to the extent required to meet the warranty period (but no cash refunds will be made).

This warranty is limited to the remedies of repair or replacement, which shall constitute the exclusive remedies available under this warranty, and all other remedies or recourses which might otherwise be available are hereby waived by the Guarantee Holder. Advance Flooring will have no other obligations or liability for damages arising out of or in connection with the use or performance of the product including but without limitation, damages for personal injury or economic losses.

Advance Flooring Systems Ltd
email: info@advanceflooringsystems.com
www.advanceflooringsystems.com

Call us: **0508 238 262**



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GUARANTEE CONDITIONS

The Guarantee Holder shall:

- a. not misuse the Goods or allow them to be misused;
- b. clean and maintain the Goods in accordance with any guidance provided by Advance Flooring;
- c. use appropriate entrance barrier matting.

This Guarantee will not apply where:

- a. the use to which the Goods are put (including without limitation the level of traffic using the Goods) differs from the use recommended by Advance Flooring for the Goods in question;

Failure to comply with the conditions set out in this guarantee document will render the guarantee invalid.

DEFECTS NOT COVERED BY THE GUARANTEE

This Guarantee is only a guarantee against defective materials. The guarantee does not apply to any other defects in the Goods including, without limitation, any defects in the Goods which are caused by:

- a. Defective installation or handling of the Goods during installation;
- b. Any risk normally covered by standard household/contents/buildings/business;
- c. Premises insurance policies (whether or not the Guarantee Holder has such insurance policies) including, without limitation, insurance against fire and flooding;
- d. Structural failures in the building in which the Goods have been installed;
- e. Failure of any fixture, fitting or component of the building in which the Goods have been installed, including without limitation sub-floor proprietary materials;
- f. Failure of the Guarantee Holder or any employee, agent or contractor engaged by the guarantee Holder to comply with any of the conditions of this guarantee;
- g. Wilful damage;
- h. Inappropriate movement/handling of furniture, fittings, equipment, tools or machinery;

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- i. Exposure/spillage of hazardous or corrosive chemicals;
- j. Damage causing by further building or refurbishment work;
- k. Abnormal use, negligence (other than negligence of Advance Flooring).

OTHER EXCLUSIONS

This limited warranty does not cover:

1. Damage resulting from accident, force majeure, misuse, abuse, and neglect or from other than normal and ordinary use of the product.
2. Damage resulting from failure to clean and maintain the floor.
3. Damage resulting from repair or attempted repair or maintenance by anyone other than Pavitex or an authorized distributor or authorized third party serviceman.
4. Damage due to external causes which include, but are not limited to, the application or chemicals or cleaning agents, adhesive backing, dirt, traffic, normal matting, abuse, misuse, negligence, vandalism, fire, flood, windstorm, acts of God, and improper care.
5. Failure of improper design or repair of base.
6. Damage from office castor chairs. The use of chairmats is recommended.
7. Use of improper maintenance tools not recommended and approved.

For the avoidance of any doubt, this guarantee does not relate to or cover any loss or damage to the Guarantee Holder's building or contents.

We disclaim liability for incidental and consequential damages for breach of any express or implied warranty, including any implied warranty of merchantability, with respect to the product. In the event that the product is used for purposes other than normal, Advance Flooring shall not be responsible for any and all damages incurred, and this limited warranty as well as all legal warranties shall become null and void. Any product repairs or replacements performed under the terms of this guarantee shall not lead to any extension whatsoever of the guarantee.

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MAKING A CLAIM

To make a valid claim under this guarantee, the Guarantee Holder shall:

- a. notify Advance Flooring in writing, with full details of the relevant defect in the Goods as soon as reasonably possible after the relevant defect becomes known to the Guarantee Holder and in any event prior to expiry of the guarantee period;
- b. provide Advance Flooring the invoice relating to the supply.

The Guarantee Holder shall provide Advance Flooring or its agents with safe access at reasonable times and on reasonable notice to allow for inspection of the claim and (if the claim is valid and accepted by Advance Flooring) any repair of the defective Goods.

Where the Guarantee Holder has a valid claim under this guarantee, Advance Flooring's sole liability will be at its sole discretion to either:

- a. replace the defective Goods free of charge; or
- b. refund to the Guarantee Holder an amount equal to the area of defective Goods (in square meters) multiplied by the price per square meter paid by the Guarantee Holder for the Goods.

For the avoidance of any doubt, where Advance Flooring is required to replace defective Goods under this guarantee, it will only replace those parts of the Goods that display material defects in design, material or workmanship and will not replace any other part of the Goods.

Replacement Goods will not benefit from any further guarantee period and will be deemed to be part of the original supply of Goods for the purposes of this guarantee.

This guarantee is subject to our standard terms and conditions, which are available upon request.

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Advance
FLOORING SYSTEMS