

# GUIDE TO CARE & MAINTENANCE

### MetWood finishes are highly durable and long-lasting

With regular care and maintenenace they will retain their beauty and performance for many years.

#### THE DO'S & DON'TS OF CARING FOR YOUR METWOOD FINISH

Do	Don't	
✓ Protect your MetWood finish	Rub or scratch	
When decorating, or undertaking any building or renovation work around MetWoood finishes, ensure any tapes or films used are approved and used in accordance with the manufacturer's instructions.	Never rub, scratch or use abrasive cleaning products on MetWood finishes.	
Use recomended solvent	★ Use harsh solvents	
In the unusual event of stubbon staining, use only methylated spirits or Isopropyl alcohol (IPA) and rinse well with fresh, clean water.	Never use aggressive solvents such as white spirits, turpentine, thinners or citrus based cleaners on MetWood finishes.	
Remove unwanted sealant & paint	Apply sunscreen!	
Excess sealant and paint spatters should be removed before they dry.	As it is widely recognised that some sunscreens can detrimentally affect powder coated finishes, do not allow sunscreen to come into contact with your MetWood finish.	
Inspect regularly	Neglect care & maintenance	
Inspect your MetWood finish and clean it more regularly if required.	The recommended Care & Maintenance Schedule (below) must be adhered to for compliance with the Interpon Warranty.	
Clean in mild conditions		
MetWood finishes should be cleaned when surface temperatures are below 25°C.		

As with all Powder Coated surfaces, over time with exposure to the elements your MetWood finish may start to show signs of weathering- such as loss of gloss, chalking or a slight colour change. A simple regular clean will minimise the effects of this weathering, removing dirt, grime and other build-up that can be detrimental to the powder coating.

Cleaning should start at the time the products are installed, ensuring that construction materials such as concrete, plaster and paint splashes are removed before they have a chance to dry. Failure to remove these materials at this early stage will require the use of aggressive cleaning materials and techniques with potential damage to the powder coated surface.

The best method of cleaning is by regular washing of the coating using a solution of warm water and nonabrasive, pH neutral detergent solution. Surfaces should be thoroughly rinsed after cleaning to remove all residues. All surfaces should be cleaned using a soft cloth, sponge, or a soft natural bristle brush.



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The frequency of cleaning MetWood fiishes depends in part on the standard of appearance that is required and also the need to remove deposits that could cause damage during prolonged contact with either the powder film or the metal substrate (if exposed).

Zone (NZS 3604)	Corrosivity Level	Environmental Type	Required Cleaning
Zone A	Very Low & Low	Non-hazardous Environment	Every 12 Months
Zone B	Medium	Typical Environment	Every 12 Months
Zone C	High	Swimming & Leisure Pools / Light Industrial	Every 6 Months
Zone C	High	Coastal Environment	Every 6 Months
Zone D	Very High	Beach Front / Marine, Geothermal	Every 3 Months
Zone D	Very High	Heavy Insustrial Environment	Every 3 Months

The classification of exterior environments is as defined in NZS3604: 2011.

In environments with very high corrosivity levels, such as geothermal, industrial or marine, the normal frequency of cleaning should be at a minimum of three monthly intervals.

Sheltered areas can be more at risk of coating degradation than exposed areas.

This is because wind-blown salt and other pollutants may adhere to the surface and will not be cleaned away with rainfall. These areas should be inspected and cleaned if necessary on a more regular basis. Where the atmosphere is deemed to be nonhazardous, e.g. rural or 'normal' urban environments, then the period between cleaning can be extended up to a maximum of 24 months depending on the coating selection. However, if heavy soiling occurs more regular cleaning is required.



### **Remedial Repairs**

With due care and maintenenace your MetWood finish will last for many, many years. However, if improper care results in scratches, on most of our finishes, these can be disguised.





Our **Touch-Up Paints** are available in a range of colours that, when applied with care, can blend-in with the woodgrain image.

**PLEASE NOTE** we cannot accept any responsibility for erroneous use of the Touch-Up Paints.