

ULLTRASAFE

WARRANTY

Wintec Systems warrants to the original purchaser of the Ulltrasafe Security Screens that the product will be free from defects in materials supplied by Wintec Systems under conditions of normal use for a period of fifteen years from the date of installation.

Under the normal conditions of use in a residential - non commercial application, Wintec Systems warrants the Aluminium Framing, Stainless Steel Mesh components and all other components supplied by Ullrich Aluminium in accordance with our 2017 Wintec Systems Ulltrasafe Fabrication reference, to be free of defects in manufacturing and workmanship, when fabricated and installed in accordance with the Ulltrasafe Fabrication Reference. The fifteen year warranty is effective for all new installations from 1st July 2017.

This warranty does not apply to any accessory products that are fitted to the Ulltrasafe Security Screens, including (without limitation) any locks, handles, rollers, hinges and door closures. These accessory products may be covered by warranties supplied by the relevant manufacturer or supplier.

The obligation under this warranty is limited to repair or replacement of the product or components found to be defective by Wintec Systems or their duly appointed representatives.

Our product comes with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to have the product repaired or replaced if the product fails to be of acceptable quality.

This warranty does not cover defects or damage caused by matters outside of the control of Wintec Systems, including (without limitation) accident, alteration of the product in any way, fire, abuse, misuse, general wear and tear or failure to follow our instructions with respect to cleaning or maintenance. Under this warranty Wintec Systems shall not be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee.

The benefits conferred by this warranty are in addition to all other rights and remedies which the purchaser has under a law in relation to the goods to which this warranty relates.

All claims under this warranty should be made in the first instance to the original Ulltrasafe Licensee that supplied and installed the Ulltrasafe products. Your original invoice

as proof of purchase is required in order to process a claim. In the event that the original Ulltrasafe fabricator cannot be contacted, the purchaser must then contact Wintec Systems for further assistance on: 07 5535 4477 during business hours (8am - 4.30pm Monday to Thursday, 8am - 2pm Friday). The Purchaser must pay all expenses related to making a claim under this Warranty.

CARE + MAINTENANCE

Your new Ulltrasafe Stainless Steel Security Screens have been manufactured using the highest quality materials available to the security industry. Ulltrasafe is constructed from Architectural Grade Aluminium and 316 Stainless Steel Mesh, both of which are highly resistant to corrosion and are exceptionally strong. With a moderate* amount of maintenance, your Ulltrasafe Stainless Steel Security Screens will retain their good looks, and resist the elements for years to come.

As with any valued purchase, effective maintenance is essential to prolonging the life of your products. To maintain your rights as stated in this Warranty, the following care and maintenance instructions must be followed:

Your Ulltrasafe Stainless Steel Security Screens should only ever need to be washed down with a soft bristled brush using warm water and a mild detergent. Ensure to rinse well with mains water so that ALL residue is flushed from the mesh retaining areas of the frame. Only mains water is to be used as recycled, bore or tank water may lead to corrosion. Special care should be taken to avoid excessive amounts of water entering the main lock and auxiliary 3 point locks.

Strong detergents and abrasive cleaners must NEVER be used to clean your Ulltrasafe Stainless Steel Security Screens as these may scratch or damage the surface finish and increase the likelihood of corrosion.

Periodic lubrication of the main lock and auxiliary lock components should only ever be done using graphite powder. Liquid or aerosol lubricants can cause corrosion and damage the locking mechanism.

*Frequency of cleaning is largely dependent on the location of the building. In most circumstances cleaning may be carried out every 3-4 months. Products installed close to more severe conditions such as marine or industrial environments should be cleaned every 2-4 weeks.