

ALPINE

STONE COMPOSITE

Water-resistant. Durable. Quality

Care & Maintenance

NB: ALPINE is a fused stone composite, **not a laminate** therefore not prone to delamination!

CLEANING:

- ▲ Clean your floor regularly.
- ▲ Start by removing all dirt and dust with a soft broom or vacuum cleaner with the correct hard surface attachment. Never use a rotating brush, floor scrubber, jet mop, buffer or similar product.
- ▲ Then clean with water and a neutral and appropriate cleaning agent*. Do not use aggressive cleaning products, soap, abrasive cleaners, bleach, acetone, solvents or cleaning agents that contain wax or oil.
- ▲ We recommend using a well-rung wet mop or cloth
- ▲ The use of residential steam mops on this product is allowed. Use at the lowest power with a suitable soft pad, and do not hold a steam mop on one spot for an extended period (longer than 5 min). Refer to the steam mop manufacturer's instructions for proper usage.

STAINS:

- ▲ Remove stains as soon as possible, using a well-wrung, slightly damp cloth. Worn in stains are difficult to remove.
- ▲ For stains such as chocolate, grease, juice, wine stains etc, use lukewarm water and a non-abrasive cleaner.
- ▲ Nail polish, tar, markers, crayon, and lipstick may be able to be removed using nail polish remover, denatured alcohol, or white spirit.
- ▲ For candle wax and chewing gum, scrape carefully with a blunt plastic scraper.
- ▲ Oil, vinegar or lemon stains: remove right away as they may cause discolouration on the surface of your flooring.
- ▲ Stains such as tomato or blood can be removed by putting very diluted alcohol directly on the stain for a few minutes without scrubbing, then rinse off with water.

PROTECTING:

- ▲ Avoid bringing dirt, sand, grit and other substances such as oil or asphalt indoors by placing *non-rubber-backed* carpets and doormats at all entrances.
- ▲ Do not use rubber-backed mats as long term contact with the rubber backing can cause permanent stains.
- ▲ Do not allow cigarettes, matches, or other very hot items to come into contact with the floor as they may cause permanent damage.
- ▲ Do not drag heavy objects across the floor such as appliances or heavy furniture to avoid scratching.
- ▲ Apply appropriate protection to the legs of furniture. Do not use *coloured* floor protectors.
- ▲ Apply freely rotating, non-rubber wheels to chairs with casters and/or use protective matting.
- ▲ Please bear in mind that pets with sharp nails can leave deep scratches in the floor.
- ▲ A combination of heat and sunlight can cause most home furnishings to fade and discolour. Avoid exposure to direct sunlight for prolonged periods. During peak sunlight hours, the use of blinds or drapes is recommended.



ALPINE European Oak ALPINE Blackbutt ALPINE French Oak ALPINE Black Roasted Oak ALPINE Tasmanian Oak ALPINE Californian Oak ALPINE Spotted Gum

*Speak with your local Tile Warehouse store for advice on correct cleaning agents.

<https://www.tilewarehouse.co.nz/about-us/find-a-store/>

0800 289 845

Stone-Composite Flooring Solution

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