



# Product Warranty

## For Exterior Plaster Coating

### HOME OWNER - COPY

The plaster coating is not warranted for cracking in the plaster due to house movement or settlement in the structure or the structures foundations.

#### Paint

Masons Plastabrick Limited guarantees their Paint Systems applied to the selected coating for a period of seven (7) years for the following:

- Cracking peeling or flaking

The paint is not warranted for fading as fading will occur over time. The house must be washed every year as per our standard Maintenance guide instructions and the homeowner is to be able to produce cleaning records. The house must be repainted every 7 years if the house is within 500m of the ocean or an estuary, then the house must be washed every 6 months and repainted every 4 years.

#### Plaster Coating and Substrate

Masons Plastabrick Limited guarantees their own branded and supplied substrates and plaster products against delamination and peeling for a period of fifteen (15) years (FLX 20 years).

Provided that:

- The coatings and systems above are applied by a "Licensed Applicator" in accordance with Masons Plastabrick Limited' specifications.

#### CONDITIONS OF WARRANTY

- Natural disasters, earthquakes, cyclones and flooding are present.
- Where the building Code of NZ has not been adhered to.
- Where any subsidence has occurred in the foundations.
- Surface of substrate has been coated with silicone or any foreign substances.

a) Masons Plastabrick Ltd will not be liable for breach of warranty unless the claimant provides proof of purchase and makes a written claim either within 30 days after the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation

b) this warranty is not transferable;

c) the Product must be installed and maintained strictly in accordance with the relevant Masons Plastabrick Ltd literature current at the time of installation and must be installed in conjunction with the components or products specified in the literature. Further, all other products, including coating and jointing systems, applied to or used in conjunction with the Product must be applied or installed and maintained strictly in accordance with the relevant manufacturer's instructions and good trade practice;

d) the project must be designed and constructed in strict compliance with all relevant provisions of the current New Zealand Building Code ("NZBC"), regulations and standards;

e) the claimant's sole remedy for breach of warranty is (at Masons Plastabrick Ltd's option) that Masons Plastabrick Ltd will either supply replacement product, rectify the affected product or pay for the cost of the replacement or rectification of the affected product;

f) Masons Plastabrick Ltd will not be liable for any losses or damages (whether direct or indirect) including property damage or personal injury, consequential loss, economic loss or loss of profits, arising in contract or negligence or howsoever arising. Without limiting the foregoing Masons Plastabrick Ltd will not be liable for any claims, damages or defects arising from or in any way attributable to poor workmanship, poor design or detailing, settlement or structural movement and/or movement of materials to which the Product is attached, incorrect design of the structure, acts of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions or unusual climatic conditions, efflorescence or performance of paint/coatings applied to the Product, normal wear and tear, growth of mould, mildew, fungi, bacteria, or any organism on any Product surface or Product (whether on the exposed or unexposed surfaces);

g) all warranties, conditions, liabilities and obligations other than those specified in this warranty are excluded to the fullest extent allowed by law;

h) if meeting a claim under this warranty involves re-coating of Products, there may be slight colour differences between the original and replacement Products due to the effects of weathering and variations in materials over time.

This information, including proof of purchase, is required for any warranty claim. We recommend you attach your proof of purchase to this product warranty and keep it in a safe place. If your Masons product was installed by a builder, contractor, or installer, you must ensure that he or she has provided you with proof of purchase and details of the Masons product installed.

Name of Company: .....

Phone: .....

Building Consent Applicant: .....

Building Consent Nr.: .....

Job Site Address .....

Type of Building: .....

Substrate: .....

Coating System: .....

Extras: .....

Paint System: .....

Completion Date: .....

Plastering Applicator: .....

License Number: .....



# Product Warranty

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### BUILDERS - COPY

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Name of Company: .....

Phone: .....

Building Consent Applicant: .....

Building Consent Nr.: .....

Job Site Address .....

Type of Building: .....

Substrate: .....

Coating System: .....

Extras: .....

Paint System: .....

Completion Date: .....

Plastering Applicator: .....

License Number: .....



**MASONS**  
Designed Smart, Built Tough.

# Applicator Warranty

## For Exterior Plaster Coating

Name of Company:	Phone:
Building Consent Applicant:	Building Consent Nr.:
Job Site Address	
Type of Building:	
Substrate:	
Coating System:	
Extras:	
Paint System:	Completion Date:
Plastering Applicator:	License Number:

1. The Applicator warrants that defects in the work carried out by the Applicator arising within five years of the completion date recorded above and caused by faulty workmanship in the application of the *Masons Plastabrick* Products (PP) or as a result of the PP being applied other than in accordance with the manufacturer's or suppliers specifications, will be made good by the Applicator and without cost to the Purchaser.
2. Terms and Conditions of this Warranty:  
The Warranty will only apply if the Purchaser has made full payment for the supply and application of the PP and thereafter will extend to subsequent owners of the property.  
The Warranty will only apply where the defect is a direct result of faulty workmanship in the application of the PP. The Applicator will not, by virtue of this warranty, be liable for any consequential, indirect or special damage or loss of any kind whatsoever.  
The warranty will not apply to any repair or maintenance work, if any such repair or maintenance work is done other than under the supervision of and subject to the inspection and approval of the Applicator or *Masons Plastabrick Ltd.*  
Any remedial work carried out under this warranty will not extend the term of this warranty.  
Nothing in this warranty limits or restricts any other statutory right or remedy available to you.

Signed by

Signed by

.....  
Licensed Masons Plastabrick Applicator

.....  
The Purchaser

.....  
date

.....  
date



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# Producer Statement

## For Exterior Plaster Coating

Name of Company: \_\_\_\_\_

Phone: \_\_\_\_\_

Building Consent Applicant: \_\_\_\_\_

Building Consent Nr.: \_\_\_\_\_

Job Site Address \_\_\_\_\_

Type of Building: \_\_\_\_\_

Substrate: \_\_\_\_\_

Coating System: \_\_\_\_\_

Extras: \_\_\_\_\_

Paint System: \_\_\_\_\_

Completion Date: \_\_\_\_\_

I (Plasterer) \_\_\_\_\_ have been engaged to fix or install an Exterior Plaster System to various walls at the above address. The work completed by my Company in strict accordance with the Manufacturers requirements & literature supplied with the Building Consent application has included (please tick all those appropriate):

- |  |   |
|--|---|
| <input type="checkbox"/> XRV™ System                           | <input type="checkbox"/> Thermalcrete™ lightweight Panel System |
| <input type="checkbox"/> PlastaBRICK™ Masonry System           | <input type="checkbox"/> FLX™ Flexible Render System            |
| <input type="checkbox"/> PlastaBLOCK™ Polystyrene Block System | <input type="checkbox"/> Enviro™ AAC System                     |
| <input type="checkbox"/> PlastaSLAB™ Tilt Slab System          | <input type="checkbox"/> Enviro™ AAC Fence System               |
| <input type="checkbox"/> PlastaBACKA™ Hardibacker System       | <input type="checkbox"/> Painting - Colour : _____              |
| <input type="checkbox"/> PlastaTEK™ Monotek System             |   |

And I am satisfied on reasonable grounds that the work specified above has been completed to the extent required by that Building Consent & complies with the Building Code as it has been fixed or installed with the NZBC clause E2: external moisture and any relevant Appraisal. I understand that if this Producer Statement is accepted, it will be relied on by the City Council for the purposes of establishing compliance with the Building Code.

### PLASTERERS DETAILS

Plastering Applicator: \_\_\_\_\_

License Number: \_\_\_\_\_

Address: \_\_\_\_\_

Tel Work: \_\_\_\_\_

Tel Home: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



**MASONS**  
Designed Smart, Built Tough.

# Maintenance Guide

## For Exterior Plaster Coating

This maintenance guide is provided to help you maintain your Masons Plastabrick Cladding System. Also find enclosed a Warranty Statement with your relevant information for future reference on the texture and colour, should you have impact damage.

### Impact Damage

1. If impact damage occurs, contact the Plasterer for expert advice on remedies for the damage.
2. If you experience hairline cracking, contact the plasterer for instruction on maintenance and repairs. Hairline cracking may occur whilst new houses are settling.

### Cleaning

1. Regular washing of the paint coating and inspection of the complete cladding (at least once a year) is required to maintain the life and appearance of the paint coating.
2. Use mild detergent and low-pressure water-wash.
3. Localized grime or ingrained dirt should be removed by cleaning with a scrubbing brush and a solution of warm water and detergent.
4. During your regular inspections don't forget to check areas that are cold & dark, such as under decks or behind heavy foliage. Dirt provides the perfect nutrient for mould and algae growth. The tiny roots that these organisms use to cling to your walls will cause your paint to deteriorate very quickly and can lead to plaster erosion if it is not regularly cleaned.

### Repainting

As part of routine maintenance the house should be repainted every 7 years. If the property is within 500m of the ocean every 4 years is required.

**ThermalCrete™**  
Lightweight Panel System

**Enviro™**  
AAC Panel

**XRV™**  
Insulated Panel System

**FLX™**  
Flexible Render System

**PlastaBrick™**  
Brick & Block Masonry System

**PlastaTek™**  
Monotek Sheet System

**PlastaBacka™**  
Hardibacka Sheet

**PlastaSlab™**  
Tilt Panel System

**PlastaBlock™**  
EIFS & Block System

