

3M™ Window Films

# Residential & Commercial Quality Promise.

3M New Zealand Ltd ('3M') warrants for the Warranty Period set out below (subject to the conditions set out in this Warranty) that the 3M™ Window Films (as described below) will be free from defects in material and manufacture and maintain:

1. Solar reflective properties without cracking, grazing or peeling;
2. Adhesion properties without blistering, bubbling or delaminating from the glass; and
3. Appearance without discolouration.

**This Warranty is provided only to the original consumer and is not transferable.**

3M's obligation under this Warranty is to replace the 3M Window Film or part of the 3M Window Film, which is defective free of charge. This includes the reasonable cost of removing and re-applying the 3M Window Film. The replacement 3M Window Film will be warranted for the unexpired Warranty Period of the original 3M Window Film.

Except where prohibited by law, in no event will 3M be liable in any way for special indirect, incidental or consequential loss or damage.

**This Warranty is subject to the Customer complying with all instructions as to use accompanying the 3M Window Film.**

**This Warranty only covers customers in New Zealand.**

This Warranty is given by 3M New Zealand Ltd  
94 Apollo Drive, Rosedale, Albany, Auckland.

#### **Important Notice**

You have statutory rights.  
You may also be entitled to compensation for any other reasonably foreseeable loss or damage under the Consumer Guarantees Act 1993. The benefits of this Warranty are in addition to other rights and remedies that you may have under law.

**Exclusions; This Warranty does not cover:**

1. Wear and tear from scratches, scrapes or gouges in the 3M Window Film;
2. Internal Window Film exposed to external conditions, e.g. louvred, cantilevered balcony doors, hopper or awning windows, and chlorine;
3. 3M Window Film that has been exposed to improper care including cleaning with abrasive agents and products, bristle brushes, as well as the application of adhesives;
4. 3M Window Film that has been altered or removed;
5. 3M Window Film that has been coated with another product; and
6. Any damages that are due to leaks and internal moisture.

**To make a 3M Warranty Claim:**

1. Contact the original Installer on this Warranty to arrange an Inspection: \_\_\_\_\_
2. Provide this Warranty and the original invoice as Proof of Purchase
3. On approval of a valid claim from the Installer, a time will be set to complete the film replacement

3M Window Films New Zealand Warranty – Residential (R) & Commercial (C)									
3M Film	Warranty Period (Years)*								
	1	2	4	5	7	10	12	15	Lifetime
Thinsulate™ Window Film Series**								C	R
Prestige Series**								C	R
Ceramic Series								C	R
Night Vision™ Series							C		R
Neutral Series						C			R
Classic Series						C			R
Prestige Exterior (1 year labour only)**				R & C	R & C				
Safety Exterior (1 year labour only)				R & C	R & C				
Exterior Silver, Neutral & Bronze (1 year labour only)		R & C	R & C						
Scotchshield™ Safety & Security Ultra Prestige Series**								C	R
Scotchshield™ Safety & Security Ultra Night Vision™ Series**							C		R
Scotchshield™ Safety & Security Ultra Clear Series**							C		R
Solar Safety Series						C			R
Standard Clear Security Series							C		R
Black Chrome Series						C			R
Colour Stable Series						C			R
Affinity Series						C			R
Low Emissivity Films							C		R
Anti-Graffiti Films (Interior & Exterior)	R & C								

\* Warranties are Non-transferable

\*\*Available to 3M Licensed Installers Only

Note: Exterior Prestige and Safety Exterior films require edge sealing only in areas where the water could be pooling

 = Horizontal & Sloping Application

 = Vertical Application



**Renewable Energy Division ANZ**  
 3M New Zealand Ltd  
 94 Apollo Drive, Rosedale  
 Albany, Auckland

Phone 09 477 4040  
 Web www.3mnz.co.nz

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