

# Bob Lamason

Senior Building Consent Project Manager – Building Control

Overview of Current Consenting Process



# Where have we been?

## Old area office model – pre-amalgamation.

- Four service centres.
- Different delivery models.
- Individual systems and management.
- Inconsistent in all key aspects of consenting.

## Customer feedback – change demanded.

- Industry stakeholder groups established for feedback.
- Better efficiencies.
- Improved productivity.
- Provides regional consistency.
- Harmonises customer experience.
- Minimises consenting costs.



# Restructure - achieves a functional model.

## Super city - established on a pre-set structure.

- Model was pre-set by the government transitional authority (ATA).
- Change embargoed for two years beyond late 2010.
- Divisional restructure has now taken place (May 2014).

## Key changes.

- New organisational structure.
- Based on functional model.



# New regional management structure.

## Manager Building Control – Ian McCormick Processing – Doug Naylor.

- Jeff Fahrensohn – north/western.
- Gagan Saxena – central/south.
- Bob Lamason - project manager.
- Ali Dahroug – principal technical advisor

## Inspections – Tim Weight.

- Jason Wong – north/western.
- Jason Reu – central/south.

## Policy – Rose McLaughlan.

- Training and quality assurance – position open.
- Seismic performance – position open.

## Claims – Sally Grey.

- Claims managers (x3).
- Technical specialist.
- Durability and reclads.

## Building Support – Pam Styles.

## Building and Customer Support – Michael Smith.



# Expectations of the new model.

## Current expectations.

- Regional policy and practice alignment.
- Technical competency assessment of all operational staff.
- Capacity-sharing across the region.
- Expanding risk-based processing partnerships.
- Industry alignment – stakeholder partnering.
- Enhancing responsiveness.

## Future expectations.

- Increased innovation.
- Increased standardisation – forms, policy, and processes.
- Enhanced communication.
- Council wishes to be in the middle of the design and development community.



# Innovations – future development/volume drivers.

## Standard dwelling partnership.

- Already operational from 18 February 2014.

## Pilot for terraced housing.

- Work in progress.

## Special housing (SHA) support.

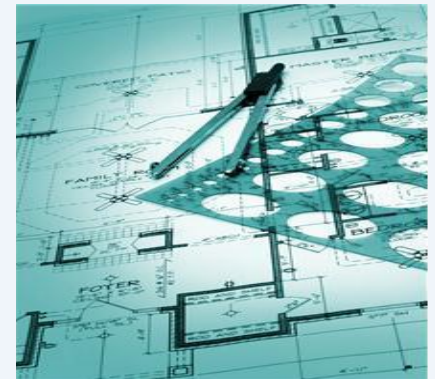
- Process in development to support expected high consent volumes.

## Pilot for commercial projects.

- Based on pre-approved quality plan concepts.
- Trial completed, awaits MBIE endorsement.

## Electronic processing.

- Trials undertaken to assist Christchurch.
- IT infrastructure being corporately addressed.



# Partnering together – assisting each other.

## How?

### Work in partnership.

- Share ideas and knowledge.
- Share industry training opportunities.

### Lift mutual expectations.

- To enhance quality (reduce RFIs).
- Increase process capacity.
- Reduce time and cost.
- Utilise technology.

### Challenges?

- Industry expertise.
- Documentation and construction quality.
- Imported material/building systems.
- LPB regime.
- Legislation changes.
- Market demands.

